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FOR IMMEDIATE RELEASE

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## The San Antonio International Airport Volunteer Ambassadors Expected To Assist Their One Millionth Passenger

San Antonio International Airport Volunteer Ambassadors, famous for their cowboy hats and friendly smiles, are expected to welcome and assist their one millionth passenger today marking a milestone in the program's success.

**What:** Airport Volunteer Ambassador will assist the one millionth passenger to kick-off an all-day celebration of the program. Passenger will be met by Aviation Director Kevin C. Dolliole and be presented with a gift.

**When:** Monday, November 1, at 10:00 AM

**Where:** Airport Terminal 1 Baggage Claim, lower-level, Information Booth

On August 28, 2004 the Ambassador Program completed its fourth year anniversary. Since its inception, there have been 29 training sessions, with a 165 recruits going through these classes. The program started with twelve volunteers. There are currently over 90 active volunteers and more on the way. Since the program's inception, the Ambassadors have volunteered over 27,648 hours of service at the Airport. The Ambassadors also assisted with welcoming attendees to the 2004 NCAA Men's Final Four, the Pan American Sports Organization and the Valero Texas Open. "We are grateful to these volunteers who have been so generous in the giving of their time and commitment to the success of this Program. The Airport is the front and the back door to our City's visitors. As such, the City has greatly benefited from the friendly and helpful assistance that the Ambassadors provide to our passengers," said Aviation Director Kevin Dolliole. "They are truly a key component in our goal of rendering first class customer service at the Airport."

